

Questa Del Rio News

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Correction Policy

MISTAKES HAPPEN.

How we deal with errors in our reporting is important to maintaining our integrity and the trust of readers and sources. When the *Questa Del Rio News* publishes an error, we will acknowledge it and take appropriate steps to correct it as quickly as possible, both online and in print and, if necessary, on social media and other off-platform applications.

Readers who wish to alert editors to a needed correction can email News@QuestaEDF.com

If a factual error is discovered we must correct it — even if the subject of the error does not formally request a correction. When in doubt about whether a correction or clarification is needed, it is generally best to consult with your editor. Leaving anyone with the impression that we do not admit and rectify mistakes could cause readers to question our journalistic integrity.

Occasionally, an error may not be a misstated fact but a matter of nuance, context or tone. Such mistakes may require clarifications, editor's notes or a statement from the editor in chief.

The information in a correction should be verified by the reporter, photographer or editor who made the error. Source editors must fact-check the correction as well. All corrections must be brought to the attention of and approved by the editor before being published.

If a request for a retraction or correction comes from an outside attorney or person threatening a legal response, the editor in chief and our legal counsel must be consulted before any response or decision is made about how to handle the complaint.

PLACEMENT OF CORRECTIONS ONLINE:

In general, the note about what has been corrected/clarified in the story should be appended at the end of the online version of the story.

If an error is deemed egregious enough — for example, misleading, fabricated, unethical — then the correction may be placed at the top of the story.

Egregious errors that indict the entire premise of an article may require deleting the entire article. In such cases, the content should be replaced with an editor's note explaining why the article was removed. This decision must be approved by the Editor in Chief.

CORRECTIONS FOR SOCIAL MEDIA POSTS:

If incorrect information is shared on a news alert or on social networks, we should notify readers using the same platform and provide the accurate information. In many cases, it may be appropriate to delete the incorrect post. In such cases, a screenshot should be taken of the original post, which should be shared with clarifying information and explain that the post was deleted.