

# Questa Del Rio News

QUESTA • RED RIVER • CERRO • COSTILLA • AMALIA • LAMA • SAN CRISTOBAL

## Correction Policy

### Corrections Policy

At the *Questa del Rio News*, we recognize that mistakes may occur in the course of reporting. How we address those mistakes is fundamental to maintaining our credibility and the trust of our readers and sources.

When an error is identified, we will take steps to correct it as promptly as possible.

Corrections will be published:

- **In Print:** Corrections will appear in the subsequent month's edition following the discovery of the error.
- **Online:** Corrections will be appended to the digital version of the story.
- **Off-Platform:** When necessary, corrections will also be issued on social media and other platforms where the error appeared.

Readers may alert the editorial team to potential errors by emailing [editor@questanews.com](mailto:editor@questanews.com).

If a factual error is confirmed, it must be corrected — regardless of whether the affected party has formally requested a correction. When in doubt, staff should consult with an editor. Failure to acknowledge and amend mistakes risks undermining public trust in our reporting.

Occasionally, an error may involve nuance, tone, or missing context rather than a factual inaccuracy. In such cases, a clarification, editor's note, or statement from the editor in chief may be more appropriate. All corrections and clarifications must be verified by the staff member responsible for the error, fact-checked by a source editor, and approved by the editor before publication.

### Placement of Corrections Online

- In most cases, correction notes should be appended to the end of the online version of the article.

- If the error is deemed egregious — such as misleading, fabricated, or unethical information — the correction may be placed at the beginning of the article.
- In cases where an error undermines the entire premise of a story, the article may be removed entirely. If this step is taken, the page should be replaced with an editor's note explaining why the article was removed. This decision must be approved by the editor in chief.

### **Corrections for Social Media Posts**

If incorrect information is shared on social media or through a news alert, we will notify readers on the same platform and provide accurate information. In many cases, it may be appropriate to delete the original post. When a post is deleted, a screenshot of the original should be retained and reposted with clarifying information, noting that the post was removed due to an error.

### **Legal and Ethical Considerations**

If a request for a correction or retraction involves legal threats or comes from outside legal counsel, the matter must be referred immediately to the editor in chief and to the newspaper's legal counsel before any response or action is taken. Action will be taken within 24 hours of notice.